



www.electronique-solution

+33 7 56 82 74 77

[contact@electronique-solution.com](mailto:contact@electronique-solution.com)

Company :

DATE :

Name :

First name :

Address :

City :

Postal code :

Email:

Phone

## CARE PACKAGE

### Heat pump - power (your equipment to return)

Brand:

*Symptom:*

Model:

Indoor module serial number:

Outdoor unit serial number:

Regulation serial number:

*Fault code:*

### 1-Package for diagnosis and quote

**✓ Enclose your payment\* of €135.00 including tax for support.**

#### IMPORTANT NOTE:

If the quote that will be sent to you is approved, as well as the possibility of repairing your electronic equipment and payment of the service, your payment for the amount of the support will be returned to you. In all other cases (non-repairable equipment, refusal of the quote, no defect or breakdown noted), your payment for support will be collected.

**Please note that any electronic cards or boards that have been attempted to be modified or repaired will be permanently excluded from the system of our workshops, and the return will be at your expense.**

Repair guarantee: 12 months on the repair part after expertise in our workshops and following our general conditions of sale available on request. Warning: repaired equipment must be reinstalled by a professional otherwise the warranty will be void. Our goods travel at the risk of the recipient, please take the necessary recourse for the guarantee linked to the carrier.

The customer is informed and accepts that, after a period of 3 months, if the equipment has not been recovered, it will be considered abandoned, and will become the property of electronic solution which may destroy it.

\*check or bank transfer

Date

Mention "Good for agreement and read and approved"

**SIGNATURE**

ELECTRONIQUE-SOLUTION

SIRET: 43359517000039 - APE code: 4321AB - IBAN: FR76 1380 7008 2360 0214 4044 579 - BIC:CCBPFPPNAN